

Job Description

Macmillan Deaf Cancer Support Project - Peer Group Development Worker

Salary	£27,000 per annum
Working hours	37.5 hours per week
Responsible to	Project Manager
Appointment type	Permanent
Location	21-23 Pelham Road, Carrington, Nottingham NG5 1AP or home based.

Context

The Macmillan Deaf Cancer Support Project delivered by Self Help UK, is a UK-wide project that offers emotional and practical support for Deaf individuals living with cancer, as well as Deaf carers supporting someone with cancer. The project provides Peer Support networks – virtual support groups lead by Deaf people enabling Deaf people affected by cancer to connect with others who share similar experiences. The project also provides advocacy in complex situations to help with communication barriers as well as practical assistance to signpost to welfare rights, employment advice, counselling and support.

The project team is based in Nottingham but has remote workers across the country. Our aim is to support the Deaf Community to be aware of cancer and to reduce the isolation and improve equity and inclusion in cancer care unique to Deaf community needs.

Job Purpose

To develop, coordinate, and sustain peer support groups for Deaf people affected by cancer across the UK. The role involves working closely with the Deaf community, volunteers, and partner organisations to ensure culturally appropriate, accessible support services. Groups will operate both online (e.g., Zoom) and face-to-face in community settings.

To design, deliver, and evaluate training and development programs for volunteers, group leaders, and members of peer support groups for Deaf people affected by cancer. The role ensures culturally appropriate, accessible, and sustainable support services through capacity building and skills development.

Duties and Responsibilities

Peer Group Development

- Establish and grow peer support groups for Deaf people affected by cancer.
- Support the recruitment, training and support Peer group volunteers and leaders.
- Facilitate group activities, guest speakers, and social events.
- Ensure groups transition to user-led models where appropriate.
- Provide ongoing mentoring and development opportunities for group leaders.
- Support groups in transitioning to user-led models through empowerment and skills-building.
- Facilitate networking events and forums for knowledge sharing among groups.

Training & Development

- Develop and deliver training programs for peer support group leaders and volunteers, including facilitation skills, safeguarding, and group management.
- Create accessible training materials in British Sign Language (BSL) and written English.
- Organize workshops, webinars, and e-learning sessions tailored to Deaf participants.
- Evaluate training effectiveness and adapt content based on feedback and emerging needs.
- To contribute to training and presentations for health and care professionals and where appropriate to liaise with group members to encourage their involvement.

Community Engagement

- Contribute to the promotion of support groups through Deaf media, social networks, and community events.
- Build partnerships with Deaf organisations and community hubs.
- Assist the Volunteer Coordinator to promote Peer Support Volunteer opportunities and training through Deaf media, social networks, and community events.
- To develop effective partnership with Deaf community-based organisations and community assets to develop peer support group activity and collaboration across the UK.

Information & Communication

- Create and share accessible content, including BSL videos, social media posts, and publicity materials to promote peer support groups and training.
- Contribute to reports, evaluations, and monitoring against quality outcomes
- Collaborate with Self Help UK and other stakeholders to ensure quality standards.

Other Duties

- Attend staff meetings and contribute to project development.
- Work flexibly, including occasional evenings/weekends.
- Travel across the UK as required.
- To carry out any other responsibilities that reasonably falls within the scope of the post-holder and to assist with any reasonable duty at the request of the Board of Trustees
- To work in accordance with the vision, mission and values of Self UK and to observe policies, procedures and working practices set out by the Board of Trustees.

Other Requirements

- Ability to work remotely and travel across the UK.
- Willingness to undergo DBS check.
- Eligible to work in the UK.

* Self Help Nottingham has a responsibility under the Asylum, Immigration and Nationality Act 2006 to ensure that all employees are eligible to work in the UK. Prior to commencing employment, the successful candidate will be asked to provide documentary evidence to this effect, for example a UK/EEA passport or identity card; a full UK birth certificate; a Home Office document or visa evidencing the right to take this employment. Please note that the University will not be able to issue a Tier 2 Certificate of Sponsorship for this post.

Personal Specification
Macmillan Deaf Cancer Support Project - Peer Group Development Worker

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> BSL level 4-6 or native BSL user 	
Experience & Knowledge	<ul style="list-style-type: none"> At least 1 to 2 years' experience of working with communities in a paid or unpaid capacity. A high level of knowledge and experience of the Deaf community and culture and the issues that create barriers to Deaf people receiving equal health care. A good understanding of how peer support groups work. Experience of developing community groups and activities. Experience of delivering presentations and training. Experience of promoting a service/concept. Experience of simplifying and explaining complex concepts to a variety of audience. Experience of using publicity, networking and social media to reach and influence the behaviour of the public. 	<ul style="list-style-type: none"> Supporting Deaf people living with Cancer. Understanding of cancer-related issues within the Deaf community. Experience in health or social care settings. Knowledge of Awareness of health and safety issues
Skills	<ul style="list-style-type: none"> Excellent interpersonal and facilitation skills. Ability to create accessible resources and use social media effectively. Ability to design and deliver accessible training programs. Excellent interpersonal, facilitation, and mentoring skills. Strong organisational and IT skills (Microsoft Office, Zoom). A strong appreciation of the complexities of 	<p>Desirable</p> <ul style="list-style-type: none"> monitoring and evaluation skills

	<p>confidentiality in groups and communities, especially those working with sensitive health issues.</p> <ul style="list-style-type: none"> • A flexible and innovative approach to enabling group development. • Ability to work with unfamiliar issues in an open minded and non- judgemental way. <p>Good English proficiency – report writing etc.</p>	
Attributes	<ul style="list-style-type: none"> • Commitment to equality of opportunity and celebrating diversity. • Ability to work on own initiative and manage workload. • Commitment to the ethos of empowering people. • Ability to work collaboratively across a small staff team. • Willingness to develop professionally and attend courses as required. • Ability to manage conflicting demands of workload. 	
Other requirements	<ul style="list-style-type: none"> • Ability to work remotely including home/office working, via zoom etc. • Ability and willingness to work flexibly with occasional evening and weekend working. • Ability and willingness to travel across the UK from time to time to meet groups and volunteers for training etc. • Can meet the requirements of the UK 'right to work' legislation* • Willingness to have a DBS check 	

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