





Hi, my name is Jacqueline and I am a volunteer for the Self Help UK Deaf Cancer Support Service, supporting Deaf people who have been affected by cancer. I have done many different things over the year but in 2012, my mother passed away with throat cancer and it made me think about things differently and I wanted a change. The opportunity to join the Self Help UK Deaf Cancer Support Service presented itself to me and this is where my volunteering journey started.

The benefits of volunteering with the Self Help UK Deaf Cancer Support Service for me is what I have learnt, I have gained skills in patience and

empathy to those who are suffering from cancer and giving my attention and support especially for Deaf people. I feel we are really making a difference, the support I offer is helping to understand what barriers people who are Deaf and have been affected by cancer face, I listen to their needs and what support is best for them. Within the role, I have been able to put my own skills and experience of life to good use - this is where I develop as a person.

I am able to work alongside a great team of people from the manager of the service, Niki, to all of the other volunteers. Having Niki as a manager has elevated our project so much better, reaching to deaf people with cancer bnall over UK.

Jacqueline